

The men and women of the Jacksonville Fire and Rescue Department are committed to protecting life, property and the environment of our great city by providing fire suppression, fire prevention, emergency medical and all-hazards emergency preparedness services to Duval County's 840 square miles of metropolitan, suburban, rural and oceanfront communities.

Our firefighters operate out of 58 fire stations with a fleet of apparatus that include 48 rescues, 55 fire engines/squads, 12 ladder trucks and three fire boats; all of which are Advanced Life Support (ALS) staffed and equipped. We also operate a fleet of water tankers and other apparatus with specialized capabilities, such as aircraft firefighting, technical rescue and hazardous materials response.

RESPONSES BY NFIRS INCIDENT TYPE				
NFIRS INCIDENT TYPE	COUNT	PERCENT		
1 - FIRE	225	2%		
2 - OVERPRESSURE RUPTURE	5	0%		
3 - RESCUE & EMS	10,338	77%		
4 - HAZARDOUS CONDITION	105	1%		
5 - SERVICE CALL	477	4%		
6 - GOOD INTENT CALL	1,206	9%		
7 - FALSE ALARM/FALSE CALL	854	6%		
8 – SEVERE WEATHER	0	0%		
9 - SPECIAL INCIDENT	217	2%		

NUMBER OF CALLS		
TYPE INCIDENT	MONTH	
EMS INCIDENTS	11,524	
FIRE INCIDENTS	1,645	
NON-EMERGENCY/ADMIN	528	
TOTAL INCIDENTS	13,697	
RESCUE TRANSPORTS	7,610	
TOTAL UNIT DISPATCHS	33,879	

STRUCTURE FIRES		
TYPE INCIDENT	MONTH	
STRUCTURE FIRES	139	
W2 FIRES (2+ Apparatus)	64	
W3 FIRES (Full Assignment)	46	
W4 (Safety/Rehab)	31	
MAJOR ALARM FIRES	4	

9-1-1 FIRE COMMUNICATIONS	CENTER
INCOMING 9-1-1 CALLS	11,332
INCOMING NON-EMERGENCY CALLS	12,296
OUTGOING CALLS	8,729
TOTAL PHONE CALLS HANDLED	32,357
TOTAL RADIO TRANSMISSIONS	354,791

FIRE SAFETY & PREVENTION		
FIRE SAFETY INSPECTIONS	1,310	
PLANS REVIEWED	550	

JANUARY'S DAILY AVE	RAGE
CALLS/INCIDENTS	442
RESCUE TRANSPORTS	245
APPARATUS RESPONDING	1,093

AVERAGE TUR	N-OUT TIMES
SUPPRESSION	67 SECONDS
RESCUE	77 SECONDS

NATURE OF CALLS AT EMS INCIDENTS			
ABD PAIN	4%	INGESTION/OD	3%
ACUTE STROKE	1%	PSYCHIATRIC PROBLEM	1%
ALOC/AMS	7%	SEIZURE	4%
BACK PAIN	2%	SICK PERSON	29%
BLEEDING	2%	TRAUMA-TRAFFIC/MVA	6%
BREATHING	10%	TRAUMA-FALL	8%
CHEST PAIN	8%	TRAUMA-ASSAULT/GSW/STAB	2%
DIABETIC	3%	TRAUMA-OTHER	2%



STEMI ALERTS	
BAPTIST - MAIN	2
BAPTIST - SOUTH	4
MAYO CLINIC	4
MEMORIAL - MAIN	8
ORANGE PARK MEDICAL	3
SVMC - RIVERSIDE	10
SVMC - SOUTHSIDE	1
UF HEALTH - MAIN	14
TOTAL	46

STROKE ALERTS	
BAPTIST - BEACHES	1
BAPTIST - MAIN	19
BAPTIST - SOUTH	4
MAYO CLINIC	18
MEMORIAL - MAIN	5
ORANGE PARK MEDICAL	8
SVMC - RIVERSIDE	9
SVMC - SOUTHSIDE	4
UF HEALTH - MAIN	18
TOTAL	86

ADULT TRAUMA ALE	RTS
MEMORIAL - MAIN	24
ORANGE PARK MEDICAL	10
UF HEALTH - MAIN	38
TOTAL ADULT	72

PED TRAUMA ALER	TS
BAPTIST - PEDIATRIC	1
UF HEALTH - MAIN	4
TOTAL PEDS	5

AVERAGE SCENE TIMES		
12:32		
13:36		
10:48		
14:26		

TRANSPORTS BY DESTINATION				
DESTINATION	TRANSPORTS	PERCENT		
BAPTIST - BEACHES	344	4.52%		
BAPTIST - CLAY COUNTY	0	0.00%		
BAPTIST - MAIN	688	9.04%		
BAPTIST - NASSAU	1	0.01%		
BAPTIST - NORTH	218	2.86%		
BAPTIST - PEDIATRIC	145	1.91%		
BAPTIST - SOUTH	435	5.72%		
BAPTIST - TOWN CENTER	92	1.21%		
ED FRASER HOSPITAL	11	0.14%		
MAYO CLINIC	283	3.72%		
MEMORIAL – ATLANTIC	109	1.43%		
MEMORIAL - JULINGTON CREEK	1	0.01%		
MEMORIAL - MAIN	1,017	13.36%		
MEMORIAL - MANDARIN	78	1.02%		
NAVAL HOSPITAL JACKSONVILLE	3	0.04%		
ORANGE PARK MEDICAL	324	4.26%		
PARK WEST	347	4.56%		
SHANDS at STARKE	0	0.00%		
SVMC - CLAY COUNTY	39	0.51%		
SVMC - RIVERSIDE	1,125	14.78%		
SVMC - SOUTHSIDE	525	6.90%		
UF HEALTH - MAIN	1,538	20.21%		
UF HEALTH - NORTHSIDE	287	3.77%		
TOTAL TRANSPORTS	7,610	100%		

TREATMENT INTERVENTIONS				
AUTOPULSE	70	EZ-IO	76	
BLEEDING CONTROL	159	ETC02 CAPNOGRAPHY	31	
BLOOD GLUCOSE	7,759	KING AIRWAY	39	
BOUGIE (ADULT)	8	KING VISION	15	
BVM	192	OT INTUBATION	67	
C-COLLAR	465	ORTHOSTATIC BP	9	
CARDIOVERSION	1	RESTRAINTS	10	
CPAP	71	SCOOP STRETCHER	31	
CPR	114	SLING AND SWATH	25	
DEFIBRILLATION	67	UMBILICAL CORD	5	
ECG - 12 LEAD	2,160	WOUND CARE	207	

Page 2 of 4



MEDICATIONS GIV	/EN
ADENOSINE	25
ALBUTEROL	470
AMIODARONE	20
AMIODARONE DRIP	3
ASPIRIN	382
ATROPINE	15
ATROVENT	437
CALCIUM CHLORIDE	1
DIPHENHYDRAMINE	25
D25	3
D50	130
EPI 1:1000	10
EPI 1:10000	281
ETOMIDATE	5
FENTANYL	56
GLUCAGON	13
GLUCOSE ORAL GEL	50
KETAMINE	13
MAGNESIUM SULFATE	9
MAGNESIUM DRIP	69
NARCAN	218
NARCAN (BYSTANDER)	2
NITROGLYCERIN	320
NITRO PASTE	7
ONDANSETRON	36
PROMETHAZINE	1
SODIUM BICARB	58
SOLUMEDROL	121
THIAMINE	1
VERSED	39

PATIENT AGE PRO	FILE
0 to 4	2%
5 to 14	2%
15 to 18	2%
19 to 54	39%
55 to 64	17%
65 to 74	15%
75 to 84	13%
85 or greater	10%

JFRD BILLED ACCOUN	TS by Des	stination/Ins	urance
HOSPITAL	INSURED	UNINSURED	TOTAL
BAPTIST - BEACHES	289	57	346
BAPTIST - CLAY	0	0	0
BAPTIST - MAIN	534	152	686
BAPTIST - NASSAU	0	1	1
BAPTIST - NORTH	170	48	218
BAPTIST - PEDIATRIC	107	38	145
BAPTIST - SOUTH	355	80	435
BAPTIST - TOWN CENTER	59	33	92
ED FRASER HOSPITAL	8	3	11
MAYO CLINIC	239	41	280
MEMORIAL - ATLANTIC	71	38	109
MEMORIAL - JULINGTON	1		1
MEMORIAL - MAIN	744	274	1018
MEMORIAL - MANDARIN	55	23	78
NAS	3		3
ORANGE PARK	243	80	323
PARK WEST	230	117	347
SVMC - CLAY COUNTY	30	9	39
SVMC - RIVERSIDE	928	192	1120
SVMC - SOUTHSIDE	423	96	519
UF HEALTH - MAIN	1,094	442	1536
UF HEALTH - NORTH	233	54	287
TOTAL	5,816	1,778	7,594

JFRD BILLED ACCOUNTS by Insurance Type			
PRIMARY INSURANCE TYPE	COUNT	PERCENT	
AUTO INSURANCE	253	3%	
MEDICAID	1,263	17%	
MEDICARE	3,286	43%	
PRIVATE INSURANCE	1,011	13%	
WORKERS COMP	3	0%	
UNINSURED	1,778	23%	

NOTE: The JFRD billed account values are the number of new patient accounts (charges) that were created within the month searched, for treatment and transportation services rendered. JFRD Rescue personnel do not routinely attain insurance status from patients. Insurance information is attained by billing personnel after the transport and the report are complete. Transportation and destination decisions are based on uniform guidelines and free from the influence of ability to pay, social status, convenience of attendants or other discriminatory factors. Patients will be transported based on patient assessment to the most appropriate hospital, consistent with their condition. Patients who are unstable will be transported to the closest most appropriate hospital.

Page 3 of 4



PEDIATRIC DATA < 18

PEDIATRIC NATURE OF CALLS			
DESCRIPTION	COUNT	PERCENT	
Abdominal Pain	14	2%	
Allergies	13	2%	
Animal Bites/Stings	3	1%	
Back Pain	3	1%	
Bleeding - Not Trauma	2	0%	
Breathing Problem	68	12%	
Cardiac Arrest	4	1%	
Chest Pain	12	2%	
Choking	6	1%	
Eye Problem	2	0%	
Headache	2	0%	
Heart Problems	1	0%	
Heat/Cold Exposure	1	0%	
Ingestion/Poisoning/OD	15	3%	
Not A Medical Problem	17	3%	
Pregnancy/Childbirth	7	1%	
Psychiatric Problem	12	2%	
Seizures	69	12%	
Sick person	119	21%	
Trauma-Assault	14	2%	
Trauma-Fall Victim	45	8%	
Trauma-Hemorrhage	10	2%	
Trauma-Other Injury	29	5%	
Trauma-Stab/Gunshot	2	0%	
Trauma-Traffic Accident	67	12%	
Unconscious/ALOC	25	4%	

PEDIATRIC I	NCIDENTS B	ΥZ	IP CODE
ZIP CODE	COUNT		PERCENT
32202		6	2%
32204		8	2%
32205		4	1%
32206		3	1%
32207		3	1%
32208		41	11%
32209		1	0%
32210		8	2%
32211		2	1%
32216		5	1%
32217		1	0%
32218		5	1%
32219		12	3%
32221		5	1%
32222		6	2%
32223		64	17%
32224		90	24%
32225		3	1%
32226		6	2%
32233		24	6%
32234		5	1%
32244		17	5%
32250		44	12%
32254		8	2%
32256		14	3%
32257		19	4%
32258		11	2%
32277		26	5%

TRANSPORTS OF PEDIATRICS			
2	ORANGE PARK	28	
146	PARK WEST	6	
14	SVMC - RIVERSIDE	3	
4	SVMC - SOUTHSIDE	1	
21	UF HEALTH - MAIN	88	
2	UF HEALTH - NORTH	2	
3	TOTAL PEDIATRIC	373	
53	TRANSPORTS	3/3	
	2 146 14 4 21 2 3	2 ORANGE PARK 146 PARK WEST 14 SVMC - RIVERSIDE 4 SVMC - SOUTHSIDE 21 UF HEALTH - MAIN 2 UF HEALTH - NORTH 3 TOTAL PEDIATRIC	

PEDS MEDICATIONS		
Albuterol	20	
Aspirin	1	
Atrovent	14	
Benadryl	2	
D25/D50	2	
Epi 1:1000	2	
Epi 1:10000	3	
Fentanyl	4	
Glucose Oral Gel	2	
Versed	10	

Page **4** of **4**